

Accessible from
your computer
or smartphone at
any time of day!



Please try asking many questions! The AI may be unable to answer some questions at first, but it will gradually be able to answer more and more.

Fukuyama City Website AI Chat Service

Fukuyama City has started a new chat service using AI on its website to improve citizen services. Using this chat service, questions regarding life in Fukuyama can be answered automatically using AI without a need to visit, call, or email Fukuyama City Hall. While it may be unable to answer some questions at first, the AI will gradually be able to answer more and more questions.

What sort of questions I can ask?

Garbage Sorting

Questions regarding separating garbage and collection of waste, etc.

(Example) "What category of garbage is my bicycle?"

Waterworks and Sewerage

Questions regarding water quality and water service fees, etc.

(Example) "I moved. What should I do to get water service?"

Business Operator Support

Questions regarding support for business owners, etc.

(Example) "I want to start a business. What kind of support is available?"

Tourism and Specialties of Fukuyama

Questions regarding tourism, specialties, and cultural centers.

(Example) "When is the best season for roses?"

Childcare and Afterschool Care

Questions regarding childcare (yochien/hoikusho/nintei kodomoen) and afterschool care (hokago jido club).

(Example) "I want to apply for childcare. What should I do?"

Residence and Other Certificates, etc.

Questions regarding residence and other certificates, MyNumber points, etc.

(Example) "How much does a certificate of residence cost?"

Bicycles Abandoned on the Street

Questions regarding abandoned bicycles, etc.

(Example) "I left my bicycle somewhere, but now it's gone. What should I do?"

Contact Information

Questions regarding city hall divisions/departments and contact information.

(Example) "I want to know about _____. What division is in charge?"



Please do not input any personal information into the AI chat!



This service is available in 7 languages.

Japanese, English, Chinese, Korean, Portuguese, Spanish, and Vietnamese

Note: It may not be 100% accurate due to automatic translation.

Access Here

Click the Rola character icon to start chatting!



<http://www.city.fukuyama.hiroshima.jp/koho-detail01/koho-202011/201576.html>

↓ This is Rola!



質問に答えるよ！
福山市AI案内サービス

Contact

Fukuyama City Information and
Communication Technology Promotion Division
(ICT Suishin-ka)

TEL: 084-928-1011 8:30AM-5:15PM

(Excluding Sat., Sun., and national holidays.)